



# Build a super human firewall.

**MPaware – Powered by Breach Secure Now**

An MSP platform to assess, train and measure their customers' cyber security readiness while improving their defence by building a human firewall.



# **MPaware is the cyber security awareness assessment and training solution for small to medium businesses.**



MPaware – powered by Breach Secure Now, is a platform for MSPs to manage and protect their SMB customers from cyber security threats. The solution delivers integrated business and employee assessments, training, threat simulations, dark web assessment and planning tools to ensure their SMB customers have the resilience and repel and survive an inevitable cyber attack.

By generating a greater awareness of online threats, a business can train and support their staff to detect and avoid email and web risks. This addresses the human element in cyber resilience, by strengthening the “human firewall” to protect against cyberthreats.

Backed and supported by the Manage Protect team across Australia and New Zealand, MPaware is specifically designed to be delivered by Manage Protect’s MSP partners.



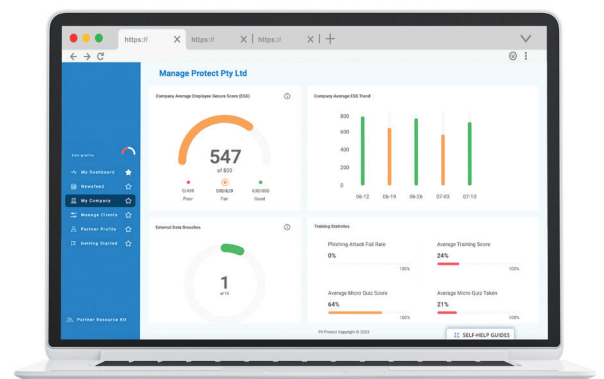
## Benefits for Managed Service Providers (MSPs)

- » Easily automated and supported by MSPs
- » No lock in contracts, with a month-to-month plan for greater flexibility.
- » White-labelled cyber security training solution fits seamlessly into any MSP stack.
- » Helps MSPs develop a cyber security specialty and demonstrates a commitment to improving their clients' cyber security position and resilience.
- » The intuitive platform and dashboard is an all-in-one solution for MSPs to manage and establish ongoing security practices for businesses, for continuous monitoring, accurate reporting to track and monitor progress, and management of security training plans.
- » Partner Portal: A single pane of glass for MSP's to provision and manage all customers, as well as operate darkweb scans, phishing simulations and employee evaluations on prospective customers.
- » Partner Resources: Case studies, knowledge base articles, newsletters, blogs, social media posts all available to help you keep your customers aware of cyber risks and threats.
- » Customer and individual dashboard provides a single place to manage and store cyber incident response plans, backup processes, emergency contacts as well as visualisation of cyber security readiness leader boards and scoring amongst your team.
- » Fully supported by Manage Protect's local support and enablement teams in Sydney and Melbourne.

## It's comprehensive, not complicated.

We give MSPs the tools and data you want, and your customers the instant insights they need to protect against cyberthreats.

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## Key Features



### » Continuous education

Short and engaging interactive training for your customers delivered weekly as 2-minute “micro-training” videos followed by a short quiz and a monthly MSP branded cyber security newsletter for increased retention and reinforcement.

### » Routine, simulated phishing

Unlimited, automated phishing simulations to encourage best practice and upskill customers.

### » Catch Phish Outlook Plugin

Catch Phish is an MSP branded email support tool that allows users to check if an email is a phishing attempt using the SLAM method, and then report with a single click. The plugin also provides access to their user dashboard and awareness training, reassuring customers and saving MSPs time.

### » Continuous dark web monitoring

Identify compromised data on the dark web so your customers can take action to quickly mitigate the risks of an account data breach.

### » Employee vulnerability assessments

EVA analyses security metrics of individuals to help identify and mitigate human security risks by scoring the user against best practice. The assessment scores and results highlight any risks and provide recommendations to address them.

### » Security risk assessments

SRA works on the organisational level to assess administrative, technical, and physical security gaps and formulate an action plan. This tool can open the door as a natural conversation starter for current and prospective clients.

### » Policy and procedure templates

MPaware includes policy templates and a place to keep your security policies for your clients’ organisations to set expectations, explain repercussions and improve their overall cyber security awareness.



We are dedicated to empowering our valued partners.

## Why work with Manage Protect?

- » Talking to us is easy – With dedicated account managers based in Sydney and Melbourne, and local phone, email and chat for technical support and provisioning (8:30am–6pm AEST with 24x7 on-call).
- » Learning / onboarding is easy – Flexible Internal Use Licences, trials, and one-on-one training and onboarding of partners to our suite of products. As well as KB's, video, marketing collateral, and other partner resources.
- » Billing is easy – No pro-rata billing\*, month to month agreements, and PSA integration. There's also local people to talk to when things don't look quite right.
- » Managing customers is easy – With a single provisioning and management portal (Converge) for all our services, and the same account manager supporting you for all your needs.
- » Success is easy – With over 15 years helping MSPs grow and prosper, we are passionate and committed to working with local MSPs to help them thrive and grow.

\*Pro-rata billing is required for Microsoft NCE licencing.

## About Manage Protect

Manage Protect is an Australian owned and operated technology company specialising in integrated best-of-breed cloud solutions.

We are dedicated to empowering our valued partners who are trusted Managed Service Providers (MSPs) to thousands of Australian and New Zealand businesses.

Every day our partners deliver better productivity, security and business continuity solutions to their clients with our services.

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