

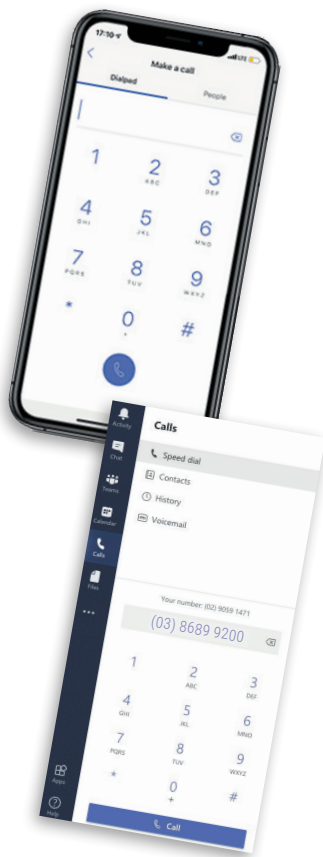


## Microsoft Teams Voice Calling Plan

By combining Direct Routing in Microsoft Teams with an Ace Microsoft Teams Voice Calling Plan you can leverage a cloud based phone system built for productivity. Microsoft Teams integrates into Microsoft 365 for an all-in-one communication solution that brings together calling, meetings, and messaging into a single application.

### Key Features

-  Call from anywhere, on any device. Stay connected from your computer and mobile device<sup>1</sup>
-  Automated Attendant, Music on Hold and Call Queue support<sup>1</sup>
-  Voicemail including Voicemail to Email and Visual Voicemail<sup>1</sup>
-  Business phone system functionality including Caller ID, Call Transfer, Call Hold and Call Park<sup>1</sup>
-  Manage your phone system through the Microsoft 365 Admin Portal<sup>1</sup>
-  Bring your own number/s<sup>2</sup>
-  Customer service and support from our Australian based team
-  Cost effective Calling Plan that can be shared across all of your users



### Calling Plan Pricing

Monthly Fee	\$125
Number of Lines	2
Direct Numbers	10
Set-up Fee	\$298
Contract Period	Month by Month <sup>5</sup>
Local/National Calls	Included <sup>3</sup>
Calls to Mobiles	2000 minutes included <sup>3</sup>
Other Calls	Refer to Ace web site <sup>4</sup>
Additional Lines	\$65 per month - includes an additional 1000 minutes of calls to mobiles for each line added or \$30 per month with no additional calls to mobiles included <sup>3</sup>
Additional 10 Direct Numbers	\$10 per month
Additional 100 Numbers	\$50 per month

 1300 657 500

sales@manageprotect.com  
www.manageprotect.com

**Requirements and Additional Information:** All pricing is GST inclusive. Appropriate Microsoft/Office 365 Licensing required – full details at <https://acecg.link/msteamsreq>. A dedicated user with appropriate licensing to activate the Direct Routing connection, licensing can be re-assigned after activation. MSP/IT support company to provide configuration and deployment of Microsoft Phone System. Critical Information Summary available at <https://acecg.link/msteamscls>. 1. Functionality provided by Microsoft via Microsoft Phone System service within Microsoft/Office 365. 2. No charge to port a single phone number. Additional single numbers \$22 per number, Category C/Complex Port \$220 per batch. 3. Telemarketing, telehealth, call centre and similar use not permitted. You must not resell the service or configure the service with a permanent divert. Excess mobile minutes charged at 18c per minute. Each mobile call is calculated or charged at a minimum charge of 1 minute and per second thereafter. 4. Refer to <https://www.acecommunications.com.au/phone/microsoft-teams-voice-calling-plan/> 5. The total minimum monthly charge is \$125 per month. The total minimum amount payable is \$423 (\$125 + \$298).